

**ASSESSMENT OF ELECTRONIC RESOURCES AMONG THE USERS
OF UNIVERSITY LIBRARIES OF LUCKNOW: A SURVEY**

ABSTRACT

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ABSTRACT

INTRODUCTION

Today we are living in the age of information. Information is a vibrant and endless resource that affects all disciplines and works on life. As a result, the academic community has undergone remarkable changes during this year. The library environment is currently undergoing a rapid and dynamic revolution leading to new generation of libraries with an emphasis on e- resources. There is an increasing demand for good library collection in terms of large amount of information and on the other hand, the publishing media is striving hard to support this demand at lightning speed by way of e-publication as well as online access. As a result, a large number of e-resources are published on all subject areas. Thus, libraries are using technology to improve the management of scholarly information to strengthen and speed access to scholarly information not held locally. E-resources will provide the library service to a busy user at his reside place and at any time. .E-resources have been used get precise information within seconds. All libraries form national to international level are interlinking by resources, internet, E-books and E-journals. The invention of internet the World Wide Web (www) has almost brought the world nearer and shorter.

Electronic resources are those information sources that the library provides access to in an electronic format. The library subscribes many electronic information resources in order to offer you with access to them free of charge. E-resources include lots of objects like full text journals, newspapers, e-books, electronic images, career information, etc. Electronic resources can be defined as resources which are available on the internet and can be access via computer or other electronic devices, the data and information on different subject and topic.

In today's world search of Knowledge through objective and logical method of finding solution to a problem in pursue of new information in search. It is logical and systematic application of science fundamentals to the general and over all questions of a study and a systemic technique providing pressurized tools, specific technical procedures rather than philosophical means for getting and ordering the data previous to their logical manipulation. It establishes the correlation between different variables, dependent as well as independent.

E-RESOURCES IN LIBRARY

There are several reasons to justify the collection of the electronic resources in libraries. These can be summarized as follows:

- Ever increasing price rate of the print journals.
- Irregular Publication and the long term gap between publication of journals and its availability in the market.
- Problems related to conversion rate of foreign currencies.
- Technological development.
- Lower price per user or free.
- Low searching time.
- Availability of vast amount the e- resources in every field of knowledge.

STATEMENT OF THE PROBLEM

The problem is undertaken namely “*Assessment of Electronic Resources among the Users of University Libraries of Lucknow: A Survey*”.

OBJECTIVES OF THE STUDY

The study is conducted the following objectives:-

- To find out the status of e- resources available in the university libraries of Lucknow;
- To analyze the impact of e- resources on the respondents ;
- To examine the respondents purpose of utilization of e- resources;
- To study the respondents satisfaction level;
- To find out the problems faced by the respondents while using e-resources;
- To assess the budget allotted for e-resources in the university of Lucknow;
- To examine the adequacy of library staff for the management of e-resources.

SIGNIFICANCE OF THE STUDY

In age of internet e-resources have become most popular sources of information for the Research Scholars, Teachers, and Students etc. The need of e-resources services to the respondent is very essential. The main need of e-resources is to improve the efficiency of library and to provide effective information services to faculty, research scholar and students in achieving their goal.

HYPOTHESES OF THE STUDY

The Hypotheses of this study are as follows:-

1. University Libraries of Lucknow having a rich collection of electronic resources;
2. It is presumed that the user of university libraries of Lucknow are using e-resource for finding the relevant precious information;
3. The user of university libraries of Lucknow are using e-resource for the relevant information of various purposes like research and development;

4. It is presumed that some of the users of university libraries of Lucknow are facing problems in finding of the information on the internet;
5. The users of university libraries of Lucknow are satisfied with information sources and services available on the internet;
6. University Libraries of Lucknow have adequate budget allotted for electronic resources;
7. University Libraries of Lucknow having insufficient library staff for management of e-resources.

SCOPE OF THE STUDY

The study cover the following University Libraries of Lucknow:-

1. Amity University, Lucknow;
2. Babasaheb Bhimrao Ambedkar University, Lucknow;
3. Dr. Ram Manohar Lohia National Law University, Lucknow;
4. Dr. A.P.J.Abdul Kalam Technical University, Lucknow;
5. Integral University, Lucknow;
6. King George' Medical University, Lucknow;
7. The English and Foreign Language University, Lucknow;
8. University of Lucknow, Lucknow.

RESEARCH METHODOLOGY

Questionnaire was prepared taking into consideration the objectives of the study. Data was collected with the help of questionnaire, personal interview and interaction with users. Random data selection technique was applied in sample data collection. Questionnaire was prepared for librarian and users, the collected data were coded tabulated and analyzed with the help of simple chart and diagram and also used

simple statistical method on the basis of nature of data. The analyzed data presented through various table and graphs sported by interpretation. Reference and bibliography are prepared according to American psychological association 6th edition manual available on www.apastyle.org

DATA COLLECTION PROCEDUER

For the present study the researcher visit total 10 University libraries of Lucknow. Questionnaires were distributed among the Librarian and users also and filled questionnaires were collected on the same day or after four days or one week.

DATA ANALYSIS METHOD

Data analysis is a part of research methodology. It helps the research to carry out the actual finding. In the present study the researcher collected the data through the questionnaire method and data organized and tabulated used by statistical method and the data is analyzed using percentage method.

MAJOR FINDINGS

Finding based on Survey of the users:

Frequency to visit library

The result indicate that the highest 53.06% users visit library Daily in BBAU and the lowest 8.19% users visit library Once in a month in EFLU.

Purpose for visiting library

The result indicate that the highest 53.76% users visit library for the Academic purpose inthe library of AU and the lowest 1.62% users visit library for other purpose in the library of BBAU, KGMU and EFLU.

Types of services

The result indicate that the maximum no. of users used Online search service (38.09%) in the library of AU and minimum no. of users used Inter Library Loan Service 2.17% in the library of IU.

Uses of e-resources

- The result indicates that most of the library users used E-Journals like American Chemical Society, DOAJ, Emerald, Manupatra, Nature Journal and Oxford University Press.
- Most of the library users used E-Books like Cambridge online and Library Genesis.
- Most of the library users used Database like EPW Online and SCC Online.

Library's on-line resources

The result indicates that the maximum no. of users visit library website every day, mostly used to find books and other materials and fairly satisfied with library website.

Advantage of e-resources

The result indicates that most of the library users say when use E- Resources it is Time and space save.

Problems faced by user

The result shows that library users are generally faced problems like slow access speed and difficulty to find relevant information.

Satisfied by the services

The result indicate that the highest 84.69% users are satisfied by the services provided by the library in BBAU and 13.33% users are not satisfied by the services provided by the library in LU.

Satisfied with the E-Resource

The Result shows that the maximum no. of user are highly satisfied Bibliography, Abstract and full text e- resources.

Problems when accessing the E-Resources

The result indicates that most of library users were always facing problems when accessing E-Resources.

STRUCTURE OF THE DISSERTATION

CHAPTER 1: INTRODUCTION

This chapter gives a brief introduction, gives objectives of the study, its scope, it also gives a briefing of the research methodology, the hypothesis and references.

CHAPTER 2: REVIEW OF LITERATURE

This chapter gives a brief view about review of literature.

CHAPTER 3: PROFILE OF UNIVERSITY LIBRARIES OF LUCKNOW

This chapter gives a brief introduction about Universities and Their Libraries of Lucknow, establishment, its staff etc.

CHAPTER 4: ELECTRONIC RESOURCES

This chapter gives a brief introduction of e-resources, definitions, their types, advantages etc.

CHAPTER 5: DATA ANALYSIS AND INTERPRETATION

This chapter includes the analysis and interpretation of data in table form.

CHAPTER 6: FINDINGS, CONCLUSION AND SUGGESTIONS

This chapter includes the findings, conclusion and suggestions are given.

Bibliography: Refers to the citations which are used in the text of dissertation.

Appendices: Enclose the questionnaire that was framed and used as data collection tools for the study.