

APPENDICES
QUESTIONNAIRES
(LIBRARIAN)
QUESTIONNAIRES (USERS)

Assessment of Electronic Resources among the Users of University Libraries of Lucknow: A Survey

Librarian Questionnaire

A. PERSONAL DATA

1. Name of Librarian : _____
2. Education Qualification : _____
3. E-mail Address : _____
4. Experiences : _____

B. GENERAL DATA

5. Name of Library : _____
6. Year of Establishment : _____
7. Timing of Library : _____
8. Web site (if any) : _____
9. Phone No. : _____
10. No. of Users
- Students : _____
 - Research Scholars : _____
 - Staff : _____
11. Total nos. of library staff
- Professional : _____
 - Non- Professional : _____

12. Library Collection:

S.No.	Collection	Printed Form	Electronic form		Total
			On- line	CD-ROM	
1.	Books				
2.	Current Periodical/ Journals				

3.	Audio visual material				
4.	Patents				
5.	Standards				
6.	Others				
	Total				

13. No. of Equipments:

- | | | | |
|----------------|-------|-------------------|-----|
| a. Computer | [] | b. TV/LCD | [] |
| c. Photocopier | [] | d. Fax | [] |
| e. Projector | [] | f. Scanner | [] |
| g. Printers | [] | h. Barcode Reader | [] |
| i. Any other | _____ | | |

C. NETWORKING & INTERNET CONNECTIVITY

14. Do you have our own Library network?

- | | | | |
|-----|-----|----|-----|
| Yes | [] | No | [] |
|-----|-----|----|-----|

If yes, what kind of network structure do you have?

- | | | | |
|--------|-----|----------|-------|
| a. LAN | [] | b. MAN | [] |
| c. WAN | [] | d. Other | _____ |

15. What is connectivity to computerized library networks?

- | | | | |
|--------------|-------|-----------|-----|
| a. INTERNET | [] | b. DELNET | [] |
| c. INTRANET | [] | d. OCLC | [] |
| e. Any Other | _____ | | |

16. Nature of your connectivity:

- | | | | |
|--------------|-------|----------------|-----|
| a. Dial-up | [] | b. Leased line | [] |
| c. ISDN | [] | d. WI-FI | [] |
| e. Any other | _____ | | |

19. Do you think allocated library budget is sufficient for acquired of books or other resources:

YES [] NO []

20. Please make suggestion about this on item not covered by thisquestionnaire:

.....
.....
.....

Date:

(Signature)

Place:

Seal of University Librarian

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Users Questionnaire

A. Personal Information:

1. Name : _____
2. Gender : Male [] Female []
3. Qualification : Ph.D. [] PG Student [] Graduate student []
4. Name of University : _____
5. Department : _____ Session: _____

B. Frequency of visit to the library

- A. Daily [] B. 2-3 time in a week []
- C. Once in a month [] D. Occasionally []

C. Purpose of visit to the library

- A. Research [] B. Academic []
- C. Professional [] D. Any other []

D. Users awareness about different types of services

- A. Current Content [] B. Reference service []
- C. Inter Library Loan Service [] D. CD-Rom based search []
- E. OPAC [] F. Reprography Service []
- G. Online search service [] H. CAS/SID Service []

E. Use of E-Resources:

➤ E-Journals

- A. American Chemical Society [] B. American Institute of Physics []
- C. Cambridge University press [] D. DOAJ []
- E. Economic & Political weekly [] F. Emerald []
- G. JSTOR [] H. Manupatra []

- | | | | |
|------------------------------|-----|------------------------------|-----|
| I.Nature Journal | [] | J. Oxford University press | [] |
| K.Open Science Directory | [] | L.Royal Society of Chemistry | [] |
| M. Science Direct | [] | N.Science online | [] |
| O .Springer Link | [] | P.Taylor and Fransics | [] |
| Q.Wiley-Blackwell Publishing | [] | | |

➤ **E-Books**

- | | | | |
|----------------------------|-----|-----------------------|-----|
| A.Baen EBook | [] | B.Cambridge Online | [] |
| C.Digital library of India | [] | D.INTECH Open science | [] |
| E.Lexis India | [] | F.Library Genesis | [] |
| G.Oxford Scholarship | [] | H.Open Source books | [] |
| I.Project Gutenberg | [] | | |

➤ **Databases**

- | | | | |
|---------------------|-----|---------------------|-----|
| A. Annual Reviews | [] | B.CAB Abstracts | [] |
| C. ERMED Consortium | [] | D. EPW Online | [] |
| E.ISID | [] | F.IAU | [] |
| G. JCCC | [] | H.Mathscinet | [] |
| I.SCC Online | [] | J.SciFinder Scholar | [] |
| K. Web of science | [] | | |

F. Library's On-line resources

(A)I visit library website

- | | | | |
|-----------------|-----|-----------------------|-----|
| A. Everyday | [] | B. Few times per week | [] |
| C.Once per week | [] | D. Less than per week | [] |

(B)When I visit my libraries website, I mostly use it to

- | | |
|---|-----|
| A.Find books and other materials | [] |
| B.Read newspapers/magazines (online) | [] |
| C.Chat online with the librarian/ask question | [] |
| D.Do Research/find articles and information | [] |

(C)How satisfied are you with the electronic resources when you use?

- A. Very satisfied [] B.Fairly Satisfied []
C.Very dissatisfied [] D.Fairly dissatisfied []

G. What is the advantage of the E-Resources?

- A. Convenience []
B. Time and space save []
C. Cross reference linking []
D. Searching and browsing facility []

H. Problems Encountered while using the e-resources: What troubles face you mostly to use the e-resource?

- A. Slow access speed []
B. Difficulty in finding relevant information []
C. Information Overload []
D. Any other []

I. Are you satisfied by the services provided by the library?

- A. Yes [] B. No []

J. Please specify your satisfaction level:How much are you satisfied with the:

S. No.	Items Used	Highly satisfied	Satisfied	Neutral	Dissatisfied	Highly Dissatisfied
1	Bibliography					
2	Abstract					
3	Full Text					
4	Graphic					

K. Do you face any problems in accessing the e- resources?

- A. Always B. Almost every time
C. Occasionally D. Never

Any suggestions:

.....
.....
.....
.....

(Signature)

