

**FACULTY ATTITUDE TOWARDS LIBRARY
SERVICES OFFERED BY THE CENTRAL LIBRARY,
GURUKUL KANGRI DEEMED TO BE UNIVERSITY,
HARIDWAR DURING COVID-19 : A STUDY**

ABSTRACT

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ABSTRACT

When the Covid-19 pandemic hit India's education system, it posed a huge dilemma, and higher education institutions were in the same boat as the rest of the country's educational institute. GurukulKangri is recognised as a university, with all of its departments, administration, and central Library facing closer since it is located in Haridwar, Uttarakhand's second-highest hit district from the Covid-19 pandemic. On the one hand, academic activities and teaching-learning were suspended, while management was severely harmed at this vital era. The teachers, users, and library staff were tense because of the urgent management crisis, challenges, and conditions.

In the past, libraries provided mass administrations to the general public. They gathered and arranged their supplies to meet the needs or requirements of the unknown, more significant component. They were administrations that were either took it or left it. It may be argued that libraries didn't have any other choice. Individual needs were difficult to meet; all that could be done was provide whatever extra assistance could be arranged. This depended on individuals asking for aid, and the support provided was minimal.

About the institution:The library services provided during the COVID – 19 pandemics were calculated in this study. Faculty attitudes about library services supplied during Covid – 19 are precisely estimated. The study considers GurukulKangri University in Haridwar, Uttarakhand, India. During the Covid-19 pandemic, this chapter offered a profile of a selected institution for a library service estimate. The history, accreditation, and amenities provided at Gurukul University are all covered in this chapter.

History

Swami Shraddhanandaji founded GurukulKangri on March 4, 1902, to resurrect India's old Gurukul education system. It is 6 kilometres from the Ganges and 200 kilometres from Delhi's Hardwar. The institution's primary goal is to achieve the goals of indigenous Lord Macaulay's education strategy. The critical education stumbling blocks are Vedic literature, Indian culture, current science, research, and Indian philosophy. The U.G.C./Government of India funds it as a deemed university. The Arya Sama advocates for creating women's education as part of women's empowerment. Acharya Ramadevii created the KanyaGurukul Campus in Dehradun in 1922 to encourage women's education. In 1993, Hardwar realised Swami Shraddhanandaji's ambition of establishing a KanyaGurukul campus.

In addition, as per the Faculty of Engineering and Technology (F.E.T.) ethos in 2000, to encourage technical education with developing technocrats. Electrical Engineering, Computer Science and Engineering, Mechanical Engineering, and Electronics and Communication Engineering are the current technical departments. The main campus is within the lush green campus of F.E.T., approximately 5 kilometres from the National Highway.

Central Library of Gurukul Kangri University

The Vishwavidyalaya built GurukulaKangri University's Central Library, which has existed since the Vishwavidyalaya's founding. When the Vishwavidyalaya was founded in 1902, Swami Shardhanand Ji contributed his whole personal Collection to the Library's establishment. Rishi Dayanand Ji, Swami Shardhanand Ji, Pt. Lekhram, Swami Darshanand, Swami Atmanand, Pt. GuruduttVidyarthi, Pt. G.P. Upadhaya, Swami Satya Prakash Ji, and Pt. Bhawani Lal Bhartiya all have worked in the National Library of the Aryan Samaj. The library now has a rich collection of around 1,35,000 volumes.

Central Library Main Building

The Central Library contains various exciting features that students may simply access. The following is a list of the Central Library's book collections:

1. Collection of different subjects in Hindi & English
2. English & Hindi literature science
3. Collection on Competitive Examination
4. Rare Books Collection of 17th century to 19th century Books
5. Reference Books and Research Collection
6. Gurukula Teachers and Graduates Collection
7. Map Collection
8. Bibliography Services
9. Audio Collections on Veda Hymns
10. Important Periodicals / Magazines subscribed in the library
11. Psychological Abstract in the field of Psychology
12. Current Mathematical Publication in Mathematics
13. Current Contents in Life Sciences, Physical Sciences & Chemical Sciences
14. Nature in Science
15. Dissertation Abstract in the field of Arts & Humanities
16. Biography in English

17. PraciJyoti in the area of Oriental Studies
18. National Geographic in the area of Wild Life
19. Collection in Reference Section
20. Encyclopedia Britannica & Americana
21. Encyclopedia of Religion and Ethics
22. Indian Books in Print
23. International & India Who Who
24. Ulrich International Periodical Directory
25. Annuals and Year Books on different aspects
26. Collected Works of Single Author

At present, the Central Library is maintained by the chief executives those are as follows:

Mr. Indu Kumar Pandey, the Chief Finance Secretary, Uttaranchal at Book Exhibition. Sh. Girdhar Malviya, the Grand Son of Pt. Madan Mohan Malviya in Library District Magistrate, Sh. Maheshwari Ji looking at the Book Exhibition.

Library Gurukula Kangri access

The GurukulaKangri (Deemed to be University) Central Library in Haridwar is a priceless gift for Uttarakhand and the entire country. In the reference department, rare books and manuscripts on Indian knowledge and tradition (Literature, Religion, Philosophy, and Culture) are preserved. The library has 194559 volumes of numerous ancient and current disciplines and literature. Every year, around 22000 books are distributed to students in various courses and research scientists. From the 2019-20 academic year, a book bank service for SC/ST students will be available. Students who are visually handicapped have their own area.

Significance of the Study

This study will help the institution manage its Library more effectively. It will also assist in boosting the efficiency of the libraries and workers by introducing them to new technologies. Users will benefit from having all of their reading materials in one place and the privacy of their own homes. This study will also aid employees and professors in data management.

Statement of Problem

The problem chosen for the present study is entitled, “**Faculty Attitude towards Library Services offered by the Central Library, Gurukul Kangri Deemed to be University, Haridwar during Covid-19: A Study.**”

Objectives of the study

1. To better understand the faculty's attitude on online services offered by the Library at the time of covid-19.
2. To explain the faculty's relationship with library staff during the covid-19 pandemic.
3. To find out the problem faced while using library services by the faculties at the period of covid-19.
4. To explore the faculty's satisfaction with library services offered during covid-19.

Scope & Limitations of the study

Only the faculty of GurukulKangri deemed University in Haridwar were included in the study. The investigation was confined to GurukulKangri, a university in Haridwar.

Research Methodology

Survey method will be used to complete the above research work. An open ended and closed questionnaire will be constructed for data collection, which will be collected from all the faculty members of Gurukul Kangri (deemed to be university). M.S. Excel, M.S. word & SPSS software will be used to analyse the data.

Hypotheses

- The faculty of GurukulKangri (Deemed to be University), Haridwar, is satisfied with the library services provided during covid-19.
- During a period of covid-19, faculty had no problems accessing library resources.

Findings of the study

The finding is based on the analysis of collected data from the faculty response from the Gurukul Kangri University. The significant result of the study is as follow:

- All respondents visit the Library during the Covid-19 period.

- Most of those who replied said they went to the library for research and reading.
- Most respondents said they spend 1 to 2 hours on average in the library.
- Most faculty members visit the library once a week.
- The library offers online and offline services to university staff members during Covid-19.
- Faculty members are highly satisfied with Reprographic service, Reference services, C.A.S., Web OPAC etc. while some respondents are highly dissatisfied with several services i.e. Inter-Library Loan D.D.S. services, CD ROM search, Tutorial programme, Blogs, WIKIS, and Bulletin board service etc.
- Faculty members are highly dissatisfied with several services provided by the library.
- Most respondents are highly aware of e-resources.
- Majority of respondents said that social networking sites are also effective for teaching and learning activities.
- Employees in the Library have a friendly behaviour and are eager to assist.
- Faculty members have difficulties using the central Library's resources and services during the covid-19 pandemic. There is a lack of awareness and training programmes regarding the use of e-resources, lack of Collection, and insufficient library staff, so the librarian/ library in-charge should address these issues and ensure that users are aware of library resources and how to use e-resources so that they can make proper use of all library resources in the future.

Conclusion

The study concludes that majority of respondents visit to the library once in week purpose and spent their time for 1 to 2 hours for research and study purpose. The central library of Gurukul Kangri university provides library services in online and offline mode both. This study reveals that some respondents are highly satisfied with various services provided by the library such as Reprography, Reference service, Current Awareness Service, etc. as well as respondent also highly dissatisfied and dissatisfied with Inter library loan, special membership for outsiders, bibliographic services, etc. The central library provides e-resources during Covid-19 pandemic and maximum respondent are highly familiar with e-resources. They always e-book, e-newspaper, e-journals for studying, reading and majority of respondents are highly satisfied and satisfied with these e-resources.

This study also highlighted that faculties of Gurukul kangri university are always use SWAYAM, Shodhganga, SWAYAMPRAKHA, NDLI and others open access resources. Besides this, majority of faculty members also faced some issues while using library services. They faced lack of training program, slow speed of internet, insufficient library staff, etc.

6.4 Suggestions:

- GurukulKangri University faculty members are incredibly dissatisfied with some services provided by the central Library of GurukulKangri University, including Inter-Library Loan D.D.S. services, CD ROM search Tutorial programme, Blogs, WIKIS, and Bulletin board service. As a result, the library should concentrate on these services and satisfy library users.
- The library should conduct training programmes on using e-resources for its patrons.
- Collections and services of central library should be developed.
- In the future, all libraries should be prepared for such pandemics and ensure that library services are not disrupted due to such concerns.