

Submitted to the Head, DLIS
for evaluation Please

PD
06/08/2018

Head/DLIS

MP 06/08/2018

COE

**ASSESSMENT OF ELECTRONIC RESOURCES AMONG THE USERS OF
UNIVERSITY LIBRARIES OF LUCKNOW: A SURVEY**

A DISSERTATION

FOR THE DEGREE OF

MASTER OF PHILOSOPHY

IN

LIBRARY AND INFORMATION SCIENCE

Submitted by

AKANSHA UPADHYAY

Supervisor

Dr. R.K.CHOUDHARY

ASSISTANT PROFESSOR

**BABASAHEB
BHIMRAO
AMBEDKAR
UNIVERSITY**



LUCKNOW
प्रज्ञा शील करुणा
ESTABLISHED 1996

Department of Library and Information Science
(School for Information Science and Technology)
BABASAHEB BHIMRAO AMBEDKAR UNIVERSITY
(A Central University)
Vidya Vihar, Raebareli Road, Lucknow, Uttar Pradesh

Enrolment No. - 335/14

Year- 2018



DEDICATED

TO

MY PARENTS

AND

TEACHERS

DECLARATION

I hereby declare that this Dissertation entitled “ASSESSMENT OF ELECTRONIC RESOURCES AMONG THE USERS OF UNIVERSITY LIBRARIES OF LUCKNOW : A SURVEY” submitted by me for the award of the Degree of Master of Philosophy in Library and Information Science to the Department of Library and Information Science, Babasaheb Bhimrao Ambedkar University (A Central University), Lucknow is an outcome of my own efforts and is an original work. The content of this Dissertation did not form a basis for the award of any previous degree to anyone else.

I hereby also undertake that the Dissertation submitted by me to Babasaheb Bhimrao Ambedkar University Lucknow satisfies the requirement as stipulated in the Master of Philosophy (M.Phil) regulations-2015 and it fit for submission and evaluation for the award of the degree of Master of Philosophy in Library and Information Science of the University.

It is also certified that the suggestions suggested by the DRC during pre-submission presentation on dated 25 -05-2018 duly incorporated in my dissertation.

DATE: 06/08/2018

PLACE: Lucknow

Akansha
(Akansha Upadhyay)
Research Scholar

ACKNOWLEDGEMENT
CERTIFICATE


This is to certify that the Dissertation entitled “**ASSESSMENT OF ELECTRONIC RESOURCES AMONG THE USERS OF UNIVERSITY LIBRARIES OF LUCKNOW : A SURVEY**” submitted by **Akansha Upadhyay** is an original research work and has not been previously submitted in part or full for the award of any other degree or diploma to this or any other University.

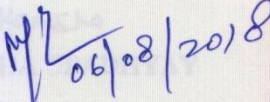
The Dissertation submitted to Babasaheb Bhimrao Ambedkar Lucknow satisfies all the requirement as stipulated in the Master of Philosophy (M.Phil) regulation -2015 and it is fit for submission and evaluation for the award of the degree of Master of Philosophy in Library and Information Science of the University.

The suggestions made by DRC on the day of his pre-submission presentation are incorporated by the candidate.

Date: 06/08/2018

Place: Lucknow


06/08/18
Supervisor


06/08/2018
Head of the Department

ACKNOWLEDGEMENT

I am not able to write any single word but this dissertation is the outcome of the help and encouragement of my teachers. They provide the germ of the idea for writing this dissertation.

Especially, I would like to extremely grateful to, my guide **Dr. R.K. Choudhary, Assistant Professor**, Department of Library & Information Science, Babasaheb Bhimrao Ambedkar University, Lucknow under their kind guidance, encouragement and support.

I am greatly thankful to **Prof. M.P. Singh Head DLIS, Prof. K.L. Mahawar, Prof. Shilpi Verma, Dr. Sharad Kumar Sonkar Assistant Professor and Dr. Vinit Kumar Assistant Professor** Department of Library & Information Science, Babasaheb Bhimrao Ambedkar University, Lucknow for their kind help and support.

I will always remain grateful to the Research Scholars (**Priyanka Singh, Shikha Awasthi, Vivek Kumar and Dr. Sumit Ranjan**) for the valuable suggestion during the period of dissertation and in molding the text.

Thanks to my family members for providing moral support. And finally, thanks to those friends and well wisher support me to make my endeavor worthwhile. I am deeply indebted to all authors who are cited in this dissertation.

DATE: 06/08/2018

PLACE: Lucknow

Akansha

AKANSHA UPADHYAY

M. Phil (Library and Information Science)

Department of Library & Information Science

Babasaheb Bhimrao Ambedkar University Lucknow

CONTENTS

	Page No.
<i>Title Page</i>	<i>i</i>
<i>Declaration</i>	<i>ii</i>
<i>Certificate</i>	<i>iii</i>
<i>Acknowledgement</i>	<i>iv</i>
<i>Preface</i>	<i>v</i>
<i>List of Abbreviation</i>	<i>vi</i>
CHAPTER-1 INTRODUCTION	1-6
1.1 Preamble	1
1.2 Library Resources	2
1.3 E-Resources in the library	2
1.4 Statement of the problem	2
1.5 Objectives of the study	3
1.6 Significance of the study	3
1.7 Hypothesis of the study	3
1.8 Scope of the study	4
1.9 Research Methodology	4
@ Reference	5
CHAPTER-2 REVIEW OF LITERATURE	7-19
2.1 Introduction	7
2.2 Review of Literature	7
@ Reference	17
CHAPTER-3 PROFILE OF UNIVERSITY LIBRARIES OF LUCKNOW	20-33
3.1 Amity University	20

3.1.1 Amity University Library	20
3.2 Babasaheb Bhimrao Ambedkar University	21
3.2.1 Babasaheb Bhimrao Ambedkar University Library	22
3.3 Dr. Ram Manohar Lohia National Law University	23
3.3.1 Dr. Ram Manohar Lohia National Law University Library	24
3.4 Dr. A.P.J. Abdul Kalam Technical University	24
3.4.1 Dr. A.P.J. Abdul Kalam Technical University Library	25
3.5 Integral University	26
3.5.1 Integral University Library	26
3.6 King George Medical University	27
3.6.1 King George Medical University Library	28
3.7 The English & Foreign Language University	29
3.7.1 The English & Foreign Language University Library	30
3.8 University of Lucknow	31
3.8.1 University of Lucknow Library	31
@ Reference	33
CHAPTER-4 ELECTRONIC RESOURCES	34-45
4.1 Introduction	34
4.2 Electronic Resources	34
4.3 Definitions	35
4.5 Historical Development	35
4.6 Objectives of E- Resources	36
4.7 Types of E-Resource	36
4.9 Characteristics of E-Resources	38
4.10 Advantage of E-Resources	39

4.11 Disadvantage of E-Resources	39
4.12 Techniques for Electronic Resource Management	40
@ Reference	43
CHAPTER-5 DATA ANALYSIS AND INTERPRETATION	46-92
5.1 Data Analysis	46
5.2 Interpretation	46
5.3 Analysis and Interpretation of Librarian Questionnaire	47
5.3 Analysis and Interpretation of Users Questionnaire	61
CHAPTER-6 FINDINGS, CONCLUSION AND SUGGESTIONS	93-103
6.1 Finding based on Librarian	93
6.2 Finding based on Survey of the users	98
6.3 Suggestions	99
6.4 Testing of Hypothesis	100
6.5 Conclusion	102
6.6 Further Area of Study	103
• BIBLIOGRAPHY	i-v
• APPENDICES	

LIST OF ABBREVIATION

AU	Amity University
APJAKTU	Dr. A.P.J. Abdul Kalam Technical University
BBAU	Babasaheb Bhimrao Ambedkar University
CAB	Common wealth Agricultural Bureau
DOAJ	Directory of open access journal
EFLU	The English and Foreign Language University
ER	Electronic Resource
ERM	Electronic Resource Management
ERMED	Electronic Resources in medicine
EPW	Economic and political weekly
IU	Integral University
IAU	International Association of Universities
ISID	Institute for studies in industrial development
KGMU	King George' Medical University
LU	University of Lucknow
RMLNLU	Dr. Ram Manohar Lohia National Law University
SCC	Supreme Court Cases

PREFACE

The study “*Assessment of Electronic Resources among the Users of University Libraries of Lucknow: A Survey*” is done to find out the importance of E-Resources. The development of the Internet has brought changes to existing online information retrieval system, such as e-databases, e-libraries and search engines.

The study is done with the help of questionnaire and interview method on the library user of University Libraries of Lucknow. The study consists of six chapters and they are:

CHAPTER-1 INTRODUCTION

This chapter gives a brief introduction, gives objectives of the study, its scope, it also gives a briefing of the research methodology, the hypothesis and references.

CHAPTER-2 REVIEW OF LITERATURE

This chapter gives a brief view about review of literature.

CHAPTER-3 PROFILE OF UNIVERSITY LIBRARIES OF LUCKNOW

This chapter gives a brief introduction about Universities and Their Libraries of Lucknow, establishment, its staff etc.

CHAPTER-4 ELECTRONIC RESOURCES

This chapter gives a brief introduction of e-resources, definitions, their types, advantages etc.

CHAPTER-5 DATA ANALYSIS AND INTERPRETATION

This chapter includes the analysis and interpretation of data in table form.

CHAPTER-6 FINDINGS, CONCLUSION AND SUGGESTIONS

This chapter includes the findings, conclusion and suggestions are given.